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October 17, 2017

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations for Duke
Energy Progress
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, enclosed is Duke Energy Progress, LLC's (DEP) South Carolina Disconnection Report of Service Terminations for the period of July 2017 through September 2017. Duke Energy Progress provides the following data and information:

- Number of accounts whose service was disconnected either voluntarily or involuntarily, including the reason therefore, during the applicable period.
- Number of accounts disconnected daily for those categories that are known to be involuntary disconnections, (i.e. nonpayment of bill or deferred payment agreement and fraud or tampering).
- Average duration of service interruption. DEP is able to capture data on the duration of the interruption provided it can be confirmed that the reconnect is in the same name and at the same premise as the disconnect.
- DEP's Residential Delinquent Account Disconnection Procedures is attached to the Disconnect Report filed on October 14, 2015 and was provided to the Office of Regulatory Staff.

Please contact me if you have any questions.

Sincerely,

Heather Shirley Smith

cc: Ms. Nanette Edwards, Office of Regulatory Staff
Ms. Dawn Hipp, Office of Regulatory Staff
Mr. Jeffrey M. Nelson, Office of Regulatory Staff
Ms. Shannon Bowyer Hudson, Office of Regulatory Staff
Mr. Michael Seaman-Huynh, Office of Regulatory Staff

Duke Energy Progress

Quarterly Report on South Carolina Involuntary Disconnects (Third Quarter 2017)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
July 2017	1320
August 2017	1301
September 2017	1426

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily and reason for termination:

July 2017			August 2017			September 2017		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1			1	4		1	29	3
2			2	52		2		
3	2		3	52	1	3		
4			4	57	1	4		
5	55	1	5			5	10	
6	130		6		1	6	42	
7	53	1	7	82	1	7	100	3
8			8	63	2	8	39	1
9		1	9	49	1	9		
10	79		10	59	2	10		
11	86	1	11	68	1	11		1
12	106		12			12		
13	100	3	13			13	1	2
14	61		14	70	1	14		4
15			15	43	3	15		1
16			16	77	1	16		
17	56	2	17	36		17		
18	98		18			18	156	
19	62	1	19			19	78	1
20	28	3	20			20	156	1
21	3	1	21	3		21	120	2
22			22	81	1	22	120	1
23		1	23	82		23		
24	73	2	24	103	1	24		
25	74	1	25	73		25	134	1
26	81		26			26	126	1
27	63	1	27			27	118	1
28	68	4	28	71	1	28	104	1
29			29	68		29	67	2
30			30	55		30		
31	19		31	33	2	31		

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress ("DEP") to be dangerous to life or property. Totals were as follows:

Reason	July	August	September
Non payment	1297	1281	1400
Hazard	23	20	26

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and at the same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Document entitled "DEP Residential Delinquent Account Disconnection Procedures – South Carolina" was filed with the Public Service Commission of South Carolina on October 14, 2015 and provided to the Office of Regulatory Staff